



## Is this your bill?

Have your budding artists been taking some creative 'liberties' with your bill?

**Before hiding the markers, give My Account and Paperless Billing a try.**

### With My Account, you can:

- Sign up for **Paperless Billing**, which allows you to view and pay your bills securely online without a fee. Skip the postage and mail time and pay your bill with the click of a button.

### you can also:

- Choose your account notification preferences – email or text message – and when you want to receive them.
- View your usage with easy-to-read graphs, helping you better control your usage and save on your next bill.

If your latest bill sparkles a bit more than you'd prefer, it might be time to go Paperless. With My Account, your bills stay neat, secure, and (most importantly) off the art table.

**Scan the QR code** or visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to get started.





Due to minimal walk-in payments and the growing number of customers choosing to pay online or through automatic payment options, **our walk-in center will be permanently closed as of September 25, 2025.**

Our customer service teams are now centralized to better serve you. If you have any questions about your bill, service, or are experiencing a potential hardship, our team is here to help via phone or through our website. **Our customer service team is here to support you and is available to take your calls Monday through Friday, from 8:00 am to 5:00 pm, at 1-800-481-9190. Our website is <https://libertyutilities.com/> or use the QR code below.** We are here to help.



We remain committed to supporting our customers and providing convenient, responsive service.

**For alternate ways to pay your bill, please see below:**

- Automatic payments
- Online payments
- Phone payments
- Mail payments
- Authorized Payment Agents
- Drop-box payments

**Scan here for more details on our variety of payment options:**

